

# Service Authorization Requests in Hoosier Healthwise, Healthy Indiana Plan and Hoosier Care Connect.

The data shown below represents the average from Q1 to Q4 2019 reports submitted by each MCE.

What does the OMPP Measure?	OMPP's Target	How are the MCEs Doing on these Measures?								OMPP's Target		
		Exceeding the Target				On Target				Below the Target		
<u>Percent of Provider Authorization Requests Reviewed timely</u>		Hoosier Healthwise				Healthy Indiana Plan					Hoosier Care Connect	
		Anthem	CareSource	MDwise	MHS	Anthem	CareSource	MDwise	MHS		Anthem	MHS
Percent of Authorizations Timely Decisions-All	97%	98.5%	99.1%	99.7%	98.8%	93.9%	99.2%	99.4%	98.8%	98%	98.2%	98.8%
Percent of Authorizations with Timely Decisions-Preservice Only ( within 7 days of request is considered timely)	97%	99.1%	99.1%	99.7%	99.2%	74.6%	99.1%	99.5%	99.0%	98%	98.5%	99.1%
Percent of Authorizations with timely Decisions- concurrent Only (within 1 day is considered timely).	97%	98.4%	96.9%	98.9%	95.5%	97.5%	97.5%	96.2%	94.3%	98%	97.4%	94.7%
Percent of Authorizations with Timely Decisions-Pharmacy only(within 1 day is considered timely).	97%	98.4%	99.9%	99.9%	100.0%	98.0%	99.9%	99.9%	100.0%	98%	98.0%	100.0%